

# **Patient Newsletter**

Spring 2023

#### **Our GP Practices**

St. Stephens Surgery

Maple View Medical Centre

Elgar House Surgery

The Dow Surgery

Hillview Medical Centre

The Bridge Surgery

Kingfisher PCN Frailty Team Leads Helen Abdullah (left) and Helen Smith (right) are Advanced Nurse Practitioners who are developing services within our Frailty Team. The Team attended a recent Patient Participation Group (PPG) meeting to provide an update to PPG members on the purpose of the Frailty Team, how it is benefiting our patients, and future plans to develop the Team.

### **Congratulations to the Frailty Team!**



PPG members were most impressed with the services provided and how the service is benefitting patients. PPG members expressed a wish to recognise the dedication, hard work and passion of the Team and produced a PPG award to thank them for the amazing work the Frailty Team have accomplished to support patients living in our Care Homes.

The Frailty Team were set up in 2021 by Helen Abdullah (working alongside practices within the PCN). The Frailty Team is responsible for providing care, advice and support across Kingfisher PCN Care Homes. The Frailty Team carry out weekly care rounds, medication reviews and attend monthly meetings. This has proven to be successful—enhancing patient experience and taking significant pressure off GPs.

Extending the service into the Community – the next phase for the Frailty Team is to extend the service into the community and provide the same service provided in Care Homes to vulnerable patients within their own homes If you would like to be part of our Patient Participation Group drop us an e-mail, see below.





 $\mathbf{PPG}$ 



Patient Participation Group

The Patient Participation Group (PPG) gives patients an

opportunity to learn about PCN developments and play an active role in informing from a patient perspective.

WE WOULD REALLY WELCOME YOUR INPUT.....

To find out more about the PCN or to become a PPG member simply email us at:

hwicb.kingfisher.ppg@nhs.net

or

You can apply for PPG newsletters to be mailed straight to your inbox. Your input matters!

#### Visit our Website -

Homepage - Kingfisher Primary Care Network (kingfisherpcn.nhs.uk)





## Or Visit Our Facebook Page -

Kingfisher Primary Care Network- PCN | Redditch | Facebook

#### **Diabetic Education Programmes**

Do you know what your risk of diabetes is? If not, you should try this diabetes risk score, which will give you advice based on your circumstances. Knowing if you're at increased risk can help improve your long-term health outcomes.

If you're a type 1 diabetic, you might find a course about life with type 1 diabetes useful. You can join a course no matter how long it is since you were diagnosed, and many diabetics have positive things to say about participating.

If you're a diabetic, or at high risk of diabetes, you can find out more about the education courses available to support you on your journey. Health education improves outcomes.

# Always keep your contact details up to date

Notify your surgery of any change of details, such as name, address or contact details

https://riskscore.diabetes.org.uk/start

https://www.nhs.uk/conditions/type-...carbohydrates/doing-a-type-1-diabetes-course/

https://www.diabetes.org.uk/guide-to-diabetes/managing-your-diabetes/education

# **Staying Warm and Winter Payments**

Cold weather payments (England, Scotland, Wales) Being too cold can have negative consequences for your health. If you were born before 26th September 1956 you may be eligible for a winter fuel payment. If you're eligible, you should get the payment automatically, but, if you don't, you can find out more by clicking here.



https://www.gov.uk/government/publi...op-tips-for-keeping-warm-and-well-thiswinter

https://www.gov.uk/cold-weather-payment
https://www.gov.uk/winter-fuel-payment
https://www.nidirect.gov.uk/services/cold-weather-payment-checker